



FOR P&V, PERFECT ACCESS CONTROL IS AN EXTRA GUARANTEE OF SECURITY. IDTECH GIVES THEM THIS GUARANTEE.

With its targeted articles, IDtech has demonstrated several times that its achievements in the field of access control, time management and security are at the cutting edge of technology and system design. Its installations have given complete satisfaction to users and security managers in various sectors of activity.

Here we take a look at the world of insurance in an interview with Mr Bernard Delhaye, SIPPT (Internal Prevention and Protection at Work Department) Director at P&V-VIVIUM Insurance.

ACCESS CONTROL, IDENTIFICATION AND FLOW CONTROL

When designing the access control system, the objective was clear: identifying people circulating in the buildings, i.e. staff, visitors, consultants and suppliers. The buildings of an insurance company are the scene of constant comings and goings, an unending stream of visitors, all of whom must be monitored. The security risks are not high in themselves, except in relation to strategic centres such as the archives, or the risk of theft from the offices (such as theft of PCs), but the number of people passing through the buildings every day is close to a thousand, which calls for a certain vigilance and tight management and control. Another

important point is that several buildings are involved, not only the well-known tower block in Brussels' Rue Royale which lights up an enormous Christmas tree in December, but also other buildings that house the group's other

companies.

Mr Delhaye's responsibilities are certainly no sinecure.

Over the years the company's security requirements have developed. It became clear that there was a need to implement real surveillance systems and procedures to ensure the security of people and property. It was therefore decided, on the basis of analyses by specialist consultants, to go ahead with the implementation of powerful systems that would provide full control over access to the buildings, reception, the upper floors, the car parks and sensitive areas.

This single requirement of access control was to be part of a general security policy including the intrusion detection system, video surveillance (with over 50 cameras in the buildings concerned), entry phones and other protective elements. This coordination enabled a smooth collaboration with the systems

integrator Chubb Security, which designed and installed the surveillance system.

Installation conditions are not uniform - design and execution must be adapted to new buildings, buildings under construction and buildings being improved or renovated. Flexibility and availability are two essential qualities for both the systems being implemented and the selected companies. IDtech was able to satisfy both these requirements.

P&V-VIVIUM's management hired consultants to analyse the risks and draw up a security plan including procedures and specifications. The process had to be both thorough and professional.

QUALITY AND EFFICIENCY MONITORING

Every month, Bernard Delhaye produces tables for each site under surveillance,



allocating performance scores according to incidents recorded, failures and divergences from the established procedures and specifications. The local managers are responsible for correcting the situation as



quickly as the circumstances will allow.

Mr Delhaye acquired this ability to evaluate the services provided during his long experience as a technical manager, and buildings, with their particular configurations and specific characteristics, have no secrets for

him. A major professional advantage, which gives his decisions even greater legitimacy. A man of action, it is not unusual to see him prowling the area around the buildings to scout out the situation visually and identify any failings immediately.

Keeping the staff aware and informed to make sure the guidelines are respected is another of our interviewee's tasks. In addition to the information booklets produced, it is important to remind people regularly of the procedures.

This goes for all the security arrangements.

ONE OF IDTECH'S STRENGTHS: THE CONCEPT OF "ASSISTED SALES".

IDtech practices a policy of "assisted sales", a concept that is a key factor in the company's success. Everything is based on listening and responding to the client. IDtech, manufacturer, developer and designer of solutions, analyses techniques combining hardware facilities, clock-in terminals and badge readers with interfaces that control identification, surveillance, telecommunications, time management and scheduling systems. IDtech's mission on behalf of P&V was to find the most appropriate technical solution for all the client's identification requirements. IDtech was chosen for the project on the basis of its references, its previous work (including several top-security projects), its availability and the permanent development of its services, software and products to adapt them to its users' needs.

All this infrastructure was implemented by the systems integrator, Chubb Security.



P&V-VIVIUM'S BADGE AND ACCESS MANAGEMENT

The badges are managed from a control room working closely with the human resources department. HR is very involved in and concerned with security, and is responsible for managing and initiating the actions specified in the agreed procedures in cases of absence or other incidents or unauthorised events.

This task is made easier by the data entry and coordination programs designed by IDtech, which avoid any duplicate and superfluous data entry by the departments concerned. Badges can be deactivated as soon as any anomalies are detected.

P&V uses the following technologies developed by IDtech:

- **Unipass:** a card-based access control system, Unipass communicates with intelligent controllers, guaranteeing fast execution, reliability and optimal response times, and badge readers using the latest technologies: magnetic, Wiegand, proximity, HSF, Mifare, hands-free and biometric.
- **Uniguard:** monitoring and alarm management software. Centralises all messages and information relating to alarms generated by an unlimited number of devices on a single control screen.
- **Univisit:** simplified visitor reception and management, with management of scheduled or unscheduled entries and exits. Rapid production of badges and access cards with the option of limiting the areas that can be accessed
- **Uniweb Pass:** decentralised management of access control, designed to regulate and modify the access control system remotely, produce reports, generate logs, provide information on door statuses, produce a list of people present, perform specific searches etc.
- **Remote Time Unit:** an autonomous time management and schedule planning unit, able to manage 20,000 people and store over 5000 timeclock events. Connects to a PC and modem and may be equipped with a TCP/IP module. Compatible with many different identification technologies.

IDtech develops and markets high-tech solutions in the fields of access control, time recording, centralised alarm management and personalised badges. 72% of IDtech's staff concentrates on customer service. IDtech also has a considerable sales network made up of approved installers throughout Belgium. In addition, the company has a large network of international distributors, based in Thailand, Malaysia, Malta, Morocco, Luxembourg, the Netherlands, France, Cameroon, Togo, Hungary, Austria, India, Saudi Arabia, Jordan, Kuwait, Oman, Bahrain, Turkey, Egypt, Algeria, Malta, Romania, Ethiopia, Kenya, Libya, Tchad, Pakistan, Qatar and the United Arab Emirates. Its customer portfolio now boasts more than 5,000 companies. The number of people making daily use of IDtech's identification equipment worldwide is estimated at 1,500,000.



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